

# Conflict Resolution Workshop Outline

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## **Conflict Resolution Workshop Outline**

Training Proposal Conflict Management Training Page 6

Afternoon session: The six step method of handling conflict situations

1. Listen The first thing to do when in conversation with a complainant, is to listen. Listen without too much interruption to what the other person has to say.
2. Reflect: Empathise with their feelings

## **Training Proposal Conflict Management Training**

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Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even lawsuits. Upcoming Class Dates and Times Dec 10, 2020

## **United Training > Course Outline**

Conflict Resolution Course Outcomes. Teach participants to recognize the causes of workplace conflicts. Explain how differences in... Course Overview. If people are in the workplace, at some point conflict is inevitable. This workshop addresses... Program Objectives. Identify factors that create ...

## **Conflict Resolution Training Course | Business Training Works**

Course Overview ADVANCE CONFLICT RESOLUTION TRAINING: Participants will learn crucial conflict management skills,

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including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even lawsuits. what you will learn

### **ADVANCE CONFLICT RESOLUTION TRAINING**

Workshop Outline Conflict Here, Conflict There: Identifying the Sources of Conflict. This course begins with a definition of conflict, an... Plot a Course: Having a Plan. Models are valuable because they help people remember steps, stages, and processes. In... Five Options: Adopting a Style. This ...

### **Conflict Management Training Course | Business Training Works**

After the workshop, you will be able to: identify different styles of conflict management; examine the strengths and weaknesses of various options of conflict resolution; apply conflict resolution skills and strategies through a workplace context; learn and

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practice relevant communication skills in relation to conflict resolution

## **EON - Conflict Resolution with a Win-Win Outcome**

Distinguish Between a Disagreement and a Conflict; Identify the Signs of a Conflict; Manage Your Emotional Reaction in a Conflict Situation; Modes of Conflict Management. Choose the Appropriate Conflict Management Approach for Any Situation; Understand Your Own Conflict Style; Follow the A.E.I.O U. Model to Diffuse a Tense Situation; Responding to Conflict

## **Conflict Management Training | Online Courses & Seminars | AMA**

Aimed at managers and team leaders, the conflict resolution course provides the skills, knowledge and confidence to effectively manage and turn around conflict situations in the workplace, in a clear, assertive and constructive manner.

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## **Conflict Management Training Course, Conflict Resolution**

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Conflict Resolution Training Course Learning how to manage and resolve conflict is a key skill for anyone who works in a team, communicates directly with customers or has a supervisory or managerial role. Resolving interpersonal conflict can be very empowering and should be a part of everyone's professional development goals.

## **Conflict Resolution Training - PD Training**

Conflict. Resolution Training. This CPD Accredited Conflict Resolution Training course is for everyone. It provides the most effective techniques and strategies for handling and resolving conflict in the workplace. Conflict can occur in any workplace, this course is, therefore, suitable for all industry sectors.

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## **Conflict Resolution Training | Approved Online Course | iHASCO**

Wherever two or more people come together, there is bound to be conflict. This course will give participants a seven-step conflict resolution process that they can use and modify to resolve conflict disputes of any size. Participants will also learn crucial conflict management skills, including dealing with anger and using the Agreement Frame.

## **Conflict Resolution - Computer Training & Certification**

Wherever two or more people come together, there is bound to be conflict. This course will give participants a seven-step conflict resolution process that they can use and modify to resolve conflict disputes of any size. Participants will also learn crucial conflict management skills, including dealing with anger and using the Agreement Frame.

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## **Conflict Resolution - Online & In Person Training**

Here is the conflict resolution process in five steps. Step 1: Define the source of the conflict. The more information you have about the cause of the problem, the more easily you can help to resolve it.

## **The Five Steps to Conflict Resolution | AMA**

Getting into conflicts, whether with your colleagues or family members, can be a real source of stress. This free online course on Conflict Management and Negotiation will give you an overview of the main conflicts that occur at work and at home, discuss the reasons why conflicts arise, and teach you important conflict management methods.

## **Free Online Course in Managing Conflict and Negotiation**

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This exercise helps delegates to understand the importance of

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working together and the destructive nature of having hidden agendas which can easily lead to conflicts and confrontations. It addresses many areas such as conflict management, assertiveness and persuasion skills.

### **Conflict Management Training Exercises & Resources ...**

Course Overview Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even lawsuits.

### **Conflict Resolution | New Horizons**

Describe the appropriate action plan and strategies to manage inter-group conflict. Explain the attributes of an effective conflict manager. The steps needed to resolve conflict. Negotiations and other strategies to resolve conflict. Prepare for, engage in and conclude negotiations. Course Duration: 3 Days.

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## **Conflict Management and Negotiation ... - Imsimbi Training**

Conflict resolution training is an effective means to accomplish this goal. It is also the tool used by professional mediators to resolve conflicts between disputing parties. ADR seeks to resolve conflict by cultivating co-operation and understanding. It seeks to find a solution that allows both parties to win.

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